



April 3, 2020

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Dominion Energy South Carolina, Inc.'s Request for Approval of an Expanded Portfolio of Demand Side Management Programs, and a Modified Demand Side Management Rate Rider;
Docket No. 2019-239-E

Dear Ms. Boyd:

By letter dated March 12, 2020, in the above-referenced docket, Dominion Energy South Carolina, Inc. ("DESC") informed the Public Service Commission of South Carolina ("Commission") of its decision to temporarily suspend both the Home Energy Check-Up (HEC) program and the Neighborhood Energy Efficiency Program effective, Monday, March 16, 2020, as a result of the ongoing 2019 Novel Coronavirus ("COVID-19") pandemic.

In accordance with Commission Order No. 2019-880, DESC hereby further informs the Commission of the following effects of the COVID-19 pandemic:

1. Implementation of the new Residential Multifamily, Residential Home Energy Check-Up Tier 2, and Municipal LED Lighting programs may be delayed. Implementation is currently scheduled for the June-July timeframe for the residential programs and September-October for the municipal program.
2. The Residential Appliance Recycling program is currently limited to outdoor pick-ups only.
3. The Commercial Small Business Direct Install Program is currently limited to only active projects. Customers who have already completed the lighting audit are receiving phone calls to determine if they wish to execute a contract, and local contractors are completing retrofits for those customers with signed contracts. Rebates are being paid for completed projects. At this time, refrigeration installs have been suspended by the Company's subcontractor.

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4. The Commercial and Industrial EnergyWise for Your Business program is no longer conducting customer site visits, but program implementer ICF is working on a virtual inspection process. Rebates are being paid for completed projects.

If you have any questions or need additional information, please do not hesitate to contact us.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

cc: Jeffrey M. Nelson, Esquire
Andrew M. Bateman, Esquire
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Derrick Price Williamson, Esquire
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(all via electronic mail and First Class U.S. Mail)